

DAFTAR PUSTAKA

- Abessi, M. E. (2014). Marketing Data Mining Classifiers: Criteria Selection Issues in Customer Segmentation. *Computer Applications*, 106.
- Akbani, R., Kwek, S., & Japkowicz, N. (2004). Applying support vector machines to imbalanced datasets. *Machine Learning: ECML 2004*, 39–50.
- Arifin, N., Enri, U., & Sulistiyowati, N. (2021). Penerapan Algoritma Support Vector Machine dengan TF-IDF N-GRAM untuk Text Classification. *Satuan Tulisan Riset dan Inovasi Teknologi (STRING)*, 6(2), 129-136
- Dadgar, S. M. H., Araghi, M. S., & Farahani, M. M. (2016). A novel text mining approach based on TF-IDF and Support Vector Machine for news classification 2016 *IEEE International Conference on Engineering and Technology (ICETECH)*.
- Durgesh, K. S., & Lekha, B. (2010). Data classification using support vector machine. *Journal of theoretical and applied information technology*, 12(1), 1-7.
- Fang, X., Zhan, J. (2015). Sentiment analysis using product review data. *Journal of Big Data*, 5.
- Fernández, A., Garcia, S., Herrera, F., & Chawla, N. V. (2018). SMOTE for learning from imbalanced data: progress and challenges, marking the 15-year anniversary. *Journal of artificial intelligence research*, 61, 863-905.
- Fitriana, D., N., & Sibaroni, Y. (2020). Klasifikasi Data Tweet dengan Menggunakan Multi-Class Support Vector Machine (SVM). *e-Proceeding of Engineering*, 7(2), 8493-8505
- Goudjil, M., Koudil, M., Bedda, M., & Ghoggali, N. (2016). A Novel Active Learning Method Using SVM for Text Classification. *International Journal of Automation and Computing*, 15(3), 290–298.
- Hussein, D. M. (2018). A Survey On Sentiment Analysis Challenges. *Journal of King Saud University – Engineering Sciences*, 30(4), 330-338.

- Islam, M. S., Jubayer, F. E. M., & Ahmed, S. I. (2017). A support vector machine mixed with TF-IDF algorithm to categorize Bengali document. *2017 International Conference on Electrical, Computer and Communication Engineering (ECCE)*
- Jeatrakul, P., Wong, K. W., & Fung, C. C. (2010, November). Classification of imbalanced data by combining the complementary neural network and SMOTE algorithm. In *International Conference on Neural Information Processing* (pp. 152-159). Springer, Berlin, Heidelberg.
- Katadata Insight Center. (2020, November). *Status Literasi Digital Indonesia Survei di 34 Propinsi*. <https://aptika.kominfo.go.id/wp-content/uploads/2020/11/Survei-Literasi-Digital-Indonesia-2020.pdf>
- Kusumaningrum, R., Indihatmoko, T. A., Juwita, S. R., Hanifah, A. F., Khadijah, K., & Surarso, B. (2020). Benchmarking of Multi-Class Algorithms for Classifying Documents Related to Stunting. *Applied Sciences*, 10(23), 8621.
- Li, H., & Li, Z. (2022). Text Classification Based on Machine Learning and Natural Language Processing Algorithms. *Wireless Communications and Mobile Computing*.
- Liu, B. (2017). Many Facets of Sentiment Analysis. In Cambria, E., Das, D., Bandyopadhyay, S., & Feraco, A. (Eds.), *A practical guide to sentiment analysis* (Vol. 5, pp. 11-39). Switzerland: Springer.
- Liu, Y., Loh, H. T., & Sun, A. (2009). Imbalanced text classification: A term weighting approach. *Expert systems with Applications*, 36(1), 690-701
- Luthfi, M., F., & Lhaksamana, K., M. (2020). Implementation of TF-IDF Method and Support Vector Machine Algorithm for Job Applicants Text Classification. *Jurnal Media Informatika Budidarma*, 4(4), 1181-1186
- Man Lan, Chew Lim Tan, Jian Su, & Yue Lu. (2009). Supervised and Traditional Term Weighting Methods for Automatic Text Categorization. *IEEE Transactions on Pattern Analysis and Machine Intelligence*, 31(4), 721–735.

- Padurariu, C., & Breaban, M. E. (2019). Dealing with Data Imbalance in Text Classification. *Procedia Computer Science*, 159, 736–745.
- Patra, A., & Singh, D. (2013). A survey report on text classification with different term weighing methods and comparison between classification algorithms. *International Journal of Computer Applications*, 75(7).
- Raschka, S. (2014). Naive bayes and text classification i-introduction and theory. *arXiv preprint arXiv:1410.5329*.
- Reuters Institute & Oxford University. (2022). *Reuters Institute Digital News Report 2022*.
https://reutersinstitute.politics.ox.ac.uk/sites/default/files/202206/DigitalNews-Report_2022.pdf
- Singhal, P., & Bhattacharyya, P. (2016). Sentiment Analysis And Deep Learning A Survey
- Siringoringo, R. (2018). Klasifikasi Data Tidak Seimbang Menggunakan Algoritma SMOTE dan k-Nearest Neighbor. *Jurnal ISD*, 3(1), 44-49
- Somantri, O., & Apriliani, D. (2018). Support Vector Machine Berbasis Feature Selection Untuk Sentiment Analysis Kepuasan Pelanggan Terhadap Pelayanan Warung Dan Restoran Kuliner Kota Tegal. *Jurnal Teknologi Informasi dan Ilmu Komputer (JTIIK)*, 5(5), 537-548.
- Sun, A., Lim, E.-P., & Liu, Y. (2009). On strategies for imbalanced text classification using SVM: A comparative study. *Decision Support Systems*, 48(1), 191–201
- Tantika, R., S. (2022). Penggunaan Metode *Support Vector Machine* Klasifikasi Multiclass pada Data Pasien Penyakit Tiroid. *Bandung Conference Series: Statistics*, 2(2), 159-166
- Wang, Z., & Xue, X. (2014). Multi-class Support Vector Machine. In *Support vector machine applications* (pp. 23-48). Springer, Cham
- Wankhade, M., Rao, A.C.S. & Kulkarni, C. (2022). A survey on sentiment analysis methods, applications, and challenges. *Artif Intell Rev*.

- Wijaya, R., P. (2013). Citra Telkomsel Pasca Kasus Pailit Dalam Bisnis Indonesia Dan Investor Daily. *Jurnal E-Komunikasi*, 1(2).
- Yong, Z., Youwen, L., & Shixiong, X. (2009). An improved KNN text classification algorithm based on clustering. *Journal of computers*, 4(3), 230-237.