

## ABSTRAK

Shofura Nur Adilah. 210110170031. 2021. **Pengalaman Komunikasi Ibu dengan Anak *Down Syndrome* Berprestasi Di Masa Pandemi Covid-19** (Studi Fenomenologi Pengalaman Komunikasi Ibu dengan Anak *Down Syndrome* Berprestasi di Persatuan Orang Tua dengan Anak *Down Syndrome* Jawa Barat). Dr. Hj. Purwanti Hadisiwi, M.Exed. selaku dosen pembimbing utama dan Ditha Prasanti, S.I.Kom., M.I.Kom. selaku dosen pendamping. Program Studi Ilmu Komunikasi. Fakultas Ilmu Komunikasi. Universitas Padjadjaran.

Masa pandemi merupakan situasi dan kondisi baru dimana banyak sekali membawa perubahan, diantaranya adalah perubahan kegiatan dan aktivitas yang harus dilakukan dari rumah, sampai dari pengaruh pandemi itu sendiri terhadap masyarakat. Ibu dengan anak *down syndrome* tentu juga merasakan pengalaman mereka tersendiri selama masa pandemi ini, mulai dari perubahan yang mereka rasakan sampai pada pengalaman baru, sehingga dapat diperoleh pengalaman komunikasi dan makna di dalamnya. Tujuan dari penelitian ini adalah untuk mengetahui; 1) Mengetahui makna anak *down syndrome* dalam kehidupan ibu yaitu sebagai sebuah pengalaman perjalanan spiritual, sumber pembelajaran, dan sebagai penyempurna kehidupan, 2) Mengetahui cara ibu dengan anak *down syndrome* mengelola kegiatan dan aktivitas yang dihadapi selama pandemi Covid-19.

Penelitian ini menggunakan metode penelitian kualitatif dengan pendekatan fenomenologi serta menggunakan teori interaksi simbolik. Pengumpulan data dilakukan dengan wawancara mendalam dan dokumentasi dengan jumlah lima informan. Penelitian ini menemukan bahwa: 1) Makna anak *down syndrome* bagi ibu dibentuk dari pengalaman para ibu memiliki anak *down syndrome*. 2) Terdapat banyak upaya ibu dengan anak *down syndrome* mengelola kegiatan dan aktivitas selama pandemi Covid-19, diantaranya mengelola kegiatan sekolah anak, mengelola kegiatan, aktivitas, dan prestasi, dan mengelola perilaku, kemandirian, & tanggung jawab anak selama di rumah. 3) Makna pandemi didapat dari pengalaman positif dan negatif para ibu bersama anak *down syndrome* selama pandemi Covid-19.

**Kata Kunci:** Pengalaman Komunikasi, Pandemi Covid-19, Anak *Down Syndrome*.

## **ABSTRACT**

*Shofura Nur Adilah. 210110170031. 2021. **Communication Experience of Mothers with Outstanding Children with Down Syndrome During the Covid-19 Pandemic** (Phenomenological Study of Communication Experiences of Mothers with Outstanding Children with Down Syndrome in the Association of Parents with Down Syndrome Children, West Java). Dr. Hj. Purwanti Hadisiwi, M.Exed. as the main supervisor and Ditha Prasanti, S.I.Kom., M.I.Kom. as assistant lecturer. Communication Studies Program. Faculty of Communication. Padjadjaran University.*

*The pandemic period is a new situation and condition which brings a lot of changes, including changes in activities that must be done from home to the influence of the pandemic itself on society. Mothers with children with Down syndrome certainly also feel their own experiences during this pandemic, starting from the changes they feel to new experiences, so that communication experiences and meanings can be obtained. The purpose of this research is to find out; 1) Knowing the meaning of a child with Down syndrome in the mother's life, namely as an experience of a spiritual journey, a source of learning, and as a complement to life, 2) Knowing how mothers with Down syndrome children manage the activities during the Covid-19 pandemic.*

*This study uses a qualitative research method with a phenomenological approach and uses the theory of symbolic interaction. Data was collected by means of in-depth interviews and documentation with a total of five informants. This study found that: 1) The meaning of children with Down syndrome for mothers is formed from the experience of mothers having children with Down syndrome. 2) There are many efforts by mothers with children with Down syndrome to manage activities during the Covid-19 pandemic, which include managing children's school activities, managing activities and achievements, and managing children's behavior, independence, & responsibilities while at home. 3) The meaning of pandemic is obtained from the positive and negative experiences of mothers with Down syndrome children during the Covid-19 pandemic.*

**Keywords:** *Communication Experience, Covid-19 Pandemic, Down Syndrome Children.*